



Over Surgery

Text Message Appointment Reminders

We are going to start sending appointment reminders by text message where patients have provided us with their mobile phone number, and where they are happy for us to do this. We will also be using text messages to ask patients to make routine review appointments at the surgery.

We think this is a service that the majority of our patients will find useful, and we believe it will also reduce the significant number of appointments that are wasted when patients fail to attend them as well as being a convenient way to communicate with our patients

We will be sending an initial text message to all of our patients that have a mobile number recorded in their records to say that we are introducing this new service, and to give every patient an opportunity to opt out of receiving these messages.

If you have any concerns, please contact Andrew Kennedy the Practice Manager.